



LE VIGNOBLE

Love the Vine

IMPORTANT INFORMATION

PLEASE TAKE A MOMENT TO FAMILIARISE YOURSELF WITH THE FOLLOWING RULES AND ROUTINES AHEAD OF YOUR VISIT TO HELP US STAY COVID SAFE:

BOOKING & ARRIVAL

We recommend booking in advance

We only accept groups of up to 6 people

Please do not visit if you or anybody in your household have COVID-19 symptoms

Please sanitise your hands before entering the store

Please wait at the door to be greeted by a member of the team

On arrival you must either 'check in' on the NHS Track & Trace App or provide full name and contact details for our manual tracking records

When moving around our venue please wear your face mask, and only remove this when at your allocated table

Please stop and read all signage and notices

Please practice social distancing at all times

Please note our Enomatic machines are not currently available for self service

When in the store please do not touch anything or move from your table unnecessary, instead please ask staff for assistance

Please be patient with our staff, we are adapting to a new way of working and are doing our very best

If we feel anybody is not respecting our rules & requests, they will be asked to leave without notice

USING OUR TOILET

Please note we have limited toilet facilities and these are for customer use only.

Please sanitise your hands before entering the toilet

Please touch as little as possible whilst inside

Please wash your hands thoroughly with soap & water for 20 seconds:

Palm to palm

The backs of hands

In between the fingers

The back of the fingers

The thumbs

The tips of the fingers

Please sanitise your hands immediately after leaving the toilet

We are closely following & implementing all the latest Government guidelines

Our primary concern remains the safety and welfare of both our customers and our team

Enhanced health & hygiene practices are in place across all areas including regular hand washing, cleaning surfaces and toilet checks

We aim to continue to give all our customers a great experience

PLEASE HELP US STAY COVID SAFE

THANK YOU FOR YOUR COOPERATION