



LE VIGNOBLE

Love the Vine

IMPORTANT INFORMATION

PLEASE TAKE A MOMENT TO FAMILIARISE YOURSELF WITH THE FOLLOWING RULES AND ROUTINES AHEAD OF YOUR VISIT TO HELP US STAY COVID SAFE:

BOOKING & ARRIVAL

Tables must be pre-booked & the group leader must provide their full name and contact details for track & trace reasons

Please do not visit if you or anybody in your household have COVID-19 symptoms

Upon arrival and during your visit please stop and read all signage and notices

Our tables will all be reserved, so please wait to be seated by a member of the team, and please do not move any furniture

Please practice social distancing at all times

Please sanitise your hands before entering the store

Please adhere to the one way system and keep the flow of movement

When in the store please do not touch anything unnecessary, instead please ask staff for assistance

Please be patient with our staff, we are adapting to a new way of working and are doing our very best

If we feel anybody is not respecting our rules & requests, they will be asked to leave without notice

ADDITION INFORMATION FOR OUR **PLYMOUTH** SITE

No inside seating is available at our Plymouth site

Maximum of 5 customers allowed inside at any time

Maximum of 1 person per group allowed inside at any time

ENOMATIC COVID SAFE RULES

Please sanitise your hands before touching the machine

You **MUST** use a clean glass for each pour

Please sanitise your hands after touching the machine

Please adhere to the one way system and keep the flow of movement
Please leave your dirty glasses either on your allocated table or at the 'dirty glasses'
allocated drop off point

USING OUR TOILET

Please note we have limited toilet facilities and these are for customers use only.
(If you would like to use this facility at our **Plymouth** site please ask a member of
staff if there is a vacant cubicle before entering the store, you may be asked to wait
outside)

Please sanitise your hands before entering the toilet

Please touch as little as possible whilst inside

Please wash your hands thoroughly with soap & water for 20 seconds:

Palm to palm

The backs of hands

In between the fingers

The back of the fingers

The thumbs

The tips of the fingers

Please sanitise your hands immediately after leaving the toilet

WHILST AT THE TILL

Please ensure you keep 1M+ from the till area

We are closely following & implementing all the latest Government guidelines

Our primary concern remains the safety and welfare of both our
customers and our team

Enhanced health & hygiene practices are in place across all areas including regular
hand washing, cleaning surfaces and toilet checks

We aim to continue to give all our customers a great experience

PLEASE HELP US STAY COVID SAFE

THANK YOU FOR YOUR COOPERATION